

IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF ILLINOIS  
EASTERN DIVISION

Carolyn Perkins, )  
Plaintiff, )  
v. ) No. 13 C 2615  
Asset Acceptance, LLC, a Delaware )  
limited liability company, )  
Defendant. ) Jury Demanded

## COMPLAINT

Plaintiff, Carolyn Perkins, brings this action under the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA"), for a finding that Defendant's debt collection actions violated the FDCPA, and to recover damages for Defendant's violations of the FDCPA, and alleges:

## **JURISDICTION AND VENUE**

1. This Court has jurisdiction pursuant to § 1692k(d) of the FDCPA, and 28 U.S.C. § 1331.
2. Venue is proper in this District because: a) parts of the acts and transactions occurred here; and, b) Defendant resides and transacts business here.

## PARTIES

3. Plaintiff Carolyn Perkins ("Perkins"), is a citizen of the State of Arizona, from whom Defendant attempted to collect a delinquent consumer debt that she allegedly owed for a GEMB/Care Credit Dental account, despite the fact that she was represented by the legal aid attorneys at the Chicago Legal Clinic's Legal Advocates for Seniors and People with Disabilities program ("LASPD"), located in Chicago, Illinois.

4. Defendant, Asset Acceptance, LLC ("Asset"), is a Delaware limited liability company that acts as a debt collector, as defined by § 1692a of the FDCPA, because it regularly uses the mails and/or the telephone to collect, or attempt to collect, directly or indirectly, delinquent consumer debts. Asset operates a nationwide delinquent debt collection business, and attempts to collect debts from consumers in virtually every state, including consumers in the State of Illinois. In fact, Defendant Asset was acting as a debt collector, as that term is defined in the FDCPA, as to the delinquent consumer debt it attempted to collect from Plaintiff.

5. Defendant Asset is a bad debt buyer that buys up large portfolios of delinquent consumer debts for pennies on the dollar, which it then seeks to collect upon directly, or through other debt collectors.

6. Defendant Asset is authorized to do business in the State of Illinois and maintains a registered agent within the State of Illinois, see, record from the Illinois Secretary of State, attached as Exhibit A. In fact, Defendant Asset conducts extensive and substantial business in Illinois.

7. Defendant Asset is licensed as a debt collection agency in the State of Illinois, see, record from the Illinois Division of Professional Regulation, attached as Exhibit B. In fact, Defendant Asset acts as a collection agency in Illinois.

## **FACTUAL ALLEGATIONS**

8. Ms. Perkins is a senior citizen, with limited assets and income, who fell behind on paying her bills, including a debt she allegedly owed for a GEMB/Care Credit Dental account. At some point in time after that debt became delinquent, Defendant Asset allegedly bought/obtained Ms. Perkins's debt, and when Defendant began trying

to collect this debt from her, she sought the assistance of legal aid attorneys at the Chicago Legal Clinic's LASPD program, regarding her financial difficulties and Defendant's collection actions.

9. Specifically, Defendant Asset sent Ms. Perkins a collection letter, dated December 1, 2012, demanding payment of the GEMB/Care Credit Dental debt. A copy of this collection letter is attached as Exhibit C.

10. Accordingly, on January 21, 2013, one of Ms. Perkins's attorneys at LASPD informed Defendant Asset that Ms. Perkins was represented by counsel, and directed Defendant Asset to cease contacting her, and to cease all further collection activities because Ms. Perkins was forced, by her financial circumstances, to refuse to pay her unsecured debt. Copies of this letter and fax confirmation are attached as Exhibit D.

11. Nonetheless, Defendant Asset then sent Ms. Perkins a collection letter, dated February 1, 2013, demanding payment of the GEMB/Care Credit Dental debt. A copy of this collection letter is attached as Exhibit E.

12. Accordingly, on March 19, 2013, Ms. Perkins's LASPD attorney had to send another letter, again directing Asset to cease communications and to cease collections. Copies of this letter and fax confirmation are attached as Exhibit F.

13. Defendant's collection actions complained of herein occurred within one year of the date of this Complaint.

14. Defendant's collection communications are to be interpreted under the "unsophisticated consumer" standard. See, Gammon v. GC Services, Ltd. Partnership, 27 F.3d 1254, 1257 (7th Cir. 1994).

**COUNT I**  
**Violation Of § 1692c(c) Of The FDCPA --**  
**Failure To Cease Communications And Cease Collections**

15. Plaintiff adopts and realleges ¶¶ 1-14.
16. Section 1692c(c) of the FDCPA prohibits a debt collector from communicating with a consumer after a direction to cease communications, and from continuing to demand payment of a debt that the consumer has indicated that they refuse to pay. See, 15 U.S.C. § 1692c(c).  
17. Here, the letter from Ms. Perkins's agent/attorney, LASPD, told Defendant to cease communications and cease collections (Exhibit D). By continuing to communicate regarding this debt and demanding payment (Exhibit E), Defendant Asset violated § 1692c(c) of the FDCPA.
18. Defendant Asset's violation of § 1692c(c) of the FDCPA renders it liable for actual and statutory damages, costs, and reasonable attorneys' fees. See, 15 U.S.C. § 1692k.

**COUNT II**  
**Violation Of § 1692c(a)(2) Of The FDCPA --**  
**Communicating With A Consumer Represented By Counsel**

19. Plaintiff adopts and realleges ¶¶ 1-14.
20. Section 1692c(a)(2) of the FDCPA prohibits a debt collector from communicating with a consumer if the debt collector knows the consumer is represented by an attorney with respect to such debt and has knowledge of, or can readily ascertain, such attorney's name and address. See, 15 U.S.C. § 1692c(a)(2).  
21. Defendant knew, or readily could have known, that Ms. Perkins was represented by counsel in connection with her debts because her attorneys at LASPD

had informed Defendant, in writing, that Ms. Perkins was represented by counsel, and had directed a cessation of communications with Ms. Perkins (Exhibit D). By sending a collection letter to Ms. Perkins (Exhibit E), despite being told that she was represented by counsel, Defendant violated § 1692c(a)(2) of the FDCPA.

22. Defendant's violation of § 1692c(a)(2) of the FDCPA renders it liable for actual and statutory damages, costs, and reasonable attorneys' fees. See, 15 U.S.C. § 1692k.

#### **PRAYER FOR RELIEF**

Plaintiff, Carolyn Perkins, prays that this Court:

1. Find that Defendant's debt collection actions violated the FDCPA;
2. Enter judgment in favor of Plaintiff Perkins, and against Defendant, for actual and statutory damages, costs, and reasonable attorneys' fees as provided by § 1692k(a) of the FDCPA; and,
3. Grant such further relief as deemed just.

#### **JURY DEMAND**

Plaintiff, Carolyn Perkins, demands trial by jury.

Carolyn Perkins,

By: /s/ David J. Philipps  
One of Plaintiff's Attorneys

Dated: April 8, 2013

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